

## Business, Leadership & Management courses from September 2023



If you're looking to improve your business, management and leadership skills to run your own business or move up the career ladder, our courses will give you the skills and confidence to succeed.

LOCATION	COURSE TITLE & LEVEL	DAY	START DATE	END DATE	START & END TIME	FEE	COURSE CODE
<b>Business &amp; Customer Service</b>							
Berwick	Award in Customer Service in Hospitality, Leisure, Travel & Tourism, Level 2	Mon	13.11.23	13.11.23	09:30 - 16:00	FREE*	Q1117
Berwick	Award in Customer Service in Hospitality, Leisure, Travel & Tourism, Level 2	Mon	11.12.23	11.12.23	09:00 - 16:00	FREE*	Q1118
Blyth	Award in Customer Service in Hospitality, Leisure, Travel & Tourism, Level 2	Fri	20.10.23	20.10.23	09:00 - 16:00	FREE*	Q1120
Blyth	Award in Customer Service in Hospitality, Leisure, Travel & Tourism, Level 2	Fri	15.12.23	15.12.23	09:00 - 16:00	FREE*	Q1122
Morpeth	Certificate in Business and Administration, Level 1	Mon	11.09.23	05.02.24	09:30 - 16:00	FREE*	Q1123
Morpeth	Certificate in Business and Administration, Level 1	Tue	13.09.23	06.03.24	09:30 - 15:30	FREE*	Q1119
Morpeth	Award in Customer Service in Hospitality, Leisure, Travel & Tourism, Level 2	Mon	13.11.23	13.11.23	09:00 - 16:00	FREE*	Q1121
<b>Leadership &amp; Management</b>							
Morpeth	ILM Team Leading Certificate, Level 2	Tue	12.09.23	05.12.23	13:00 - 16:30	FREE*	Q1126
Morpeth	ILM Team Leading Certificate, Level 2	Wed	13.09.23	06.12.23	09:30 - 13:00	FREE*	Q1124
Online	Award in Assessing Competence in the Work Environment (2 units), Level 3	Various	Various	Various	Various	£322	Q1018
Online	Award in Assessing Vocationally Related Achievement (2 units), Level 3	Various	Various	Various	Various	£322	Q1019
Online	Certificate in Assessing Vocational Achievement (3 units) CAVA, Level 3	Various	Various	Various	Various	£372	Q1020
Online	Award in the Internal Quality Assurance of Assessment Processes & Practice, Level 4	Various	Various	Various	Various	£372	Q1021

\*May be available for free or at discounted rate, eligibility criteria apply.

## Enrol now...

Email [learn@northumberland.gov.uk](mailto:learn@northumberland.gov.uk) or call the relevant campus to speak to a member of the team for advice and guidance, and to secure your place.